

# Volunteer Lead

## Thursday/Sunday Services

### Role

Volunteer leads may include the following: greeter service lead, shuttle driver lead, communion board lead, Cafe lead, etc. Volunteer leads use their leadership and organizational skills to run their specific area of responsibility, modelling a culture of team playing and spiritual development to their teams.

### Expectation

Volunteer leads carry additional responsibility and authority to carry out the mission of the hospitality team for weekend services. They equip their volunteers to effectively present and create a culture of hospitality to/for our members and guests, thereby exemplifying the Gospel of Jesus Christ.

A volunteer lead, no matter their area of responsibility, is someone who:

- Schedules volunteers under their direction to serve during weekend services.
- Is relational with their volunteers and is able to encourage, exhort, and lead them.
- Carries out the work of hospitality, directing volunteers to their correct positions.
- Is available to volunteers during service for questions, etc.
  - Therefore, is not on cellular devices while serving
- Models good work habits to their volunteers: arriving earlier than their volunteer time, etc.
- Prays with their team before serving.
- Identifies and recruits new potential volunteers.
- Identifies and equips volunteers with leadership potential.
- Maintains the vision and alignment of their team with the overall vision of the Hospitality ministry and of Real Life Ministries of reaching the world for Jesus, one person at a time.
- Has a servant leadership mindset; is characterized by the humility and the fruits of the Spirit.

In addition to the service expectations, volunteer leads are expected to participate in regular training, celebrations, and other ministry events. Volunteer leads invite and recruit new volunteers to join the team by leveraging their networks in the church and following up with new members lists given from the Hospitality Lead.

Personal Expectations:

- Membership
- Attend weekly worship service
- Participate weekly in a Life Group
- Maintain a consistent devotional time with God
- Live obediently to God's Word with your time, talents, and resources

## **Goal**

Volunteer teams are organized and each volunteer feels appreciated and utilized to their full potential while leads develop leadership and volunteer management skills. Lead volunteers foster relationships and build teams that carry out the vision of the ministry.

*“And He Himself gave some to be apostles, some prophets, some evangelists, and some pastors and teachers, for the equipping of the saints for the work of ministry, for the edifying of the body of Christ, till we all come to the unity of the faith and of the knowledge of the Son of God, to a perfect man, to the measure of the stature of the fullness of Christ.”*

Ephesians 4:11-13 (NKJV)