

# Shuttle Driver

## Thursday/Sunday Services

### Role

A Shuttle Driver provides shuttle services to the front doors for church guests upon their arrival on campus.

### Expectation

Each Shuttle Driver is responsible for creating a charitable and loving church environment through providing shuttle service during their scheduled service.

Specifically, drivers are responsible for:

- Conducting an inspection of the golf cart they are taking out prior to service to check for cleanliness and safety hazards
  - Report any maintenance needs to the Shuttle Team Lead
- Driving carts in a safe manner (slow and steady)
- Taking carts out into the parking lot to be available to guests as they park
- Being on the look-out for any guests entering the parking lot that may need additional assistance to the doors (young families, the elderly, etc.)
  - Note: there should always be an adult/parent riding with young children

Shuttle drivers may be the first face that church guests see upon coming onto the property for service, whether it be their first time visiting, or not.

In addition to the above service expectations, volunteers are expected to participate in regular training, celebrations, and other ministry events. Volunteers are encouraged to invite new volunteers to join the team by inviting friends, family, Life Group members, etc. to serve with them. If you have a new volunteer for the team, please have them connect with the Hospitality Ministry Lead.

Personal Expectations:

- Membership
- Attend weekly worship service
- Participate weekly in a Life Group
- Maintain a consistent devotional time with God
- Live obediently to God's Word with your time, talents, and resources

## **Goal**

Members and guests are encouraged and served through the shuttle service. Guests are pleasantly surprised at the thoughtful gesture and regular attendees and members are aware of and utilize the service when needed - making them feel welcomed, wanted, and loved.